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Pro-Hydraulics is renowned for **Large Stockholding** and **Technical Expertise** of well-known hydraulic equipment utilised in all spheres of industry. We are seen as a Solutions Company, and will customise our design to suit a market, environment and back-up required in our Southern African region. We are constantly investing in the **Latest Technology, Equipment, Software and Training**, much of which is tailor-made for our requirements.

Pro-Hydraulics is committed to providing the best services and products to our Customers.

We will actively pursue to deliver through:

- The Quality Management System in compliance with ISO 9001.
- **ISO 9001 certification through an accredited certification body**
- Committing to Continuous Improvement;
- Planning training and development of our employees;
- Building mutually beneficial relationships with customers, suppliers and other interested parties;
- Providing clearly defined responsibilities and accountabilities;
- Comply with legal requirements, relevant industry standards, and the intent of this Policy;
- Encouraging a culture of responsibility and safe behaviour amongst all employees and contractors;
- Identifying risks and opportunities in key departments and processes;
- Documenting objectives and targets and ensuring that they are measured.